

## CIS-Technical Support - Certificate

This CIS certificate prepares students to work as technical support specialists, performing hardware and software support and basic network support. Occupations and their respective O\*NET codes are as follows:

Computer Support Specialist (SOC 15-1041.00)
 Provide technical assistance to computer system users. Answer questions or resolve computer problems for clients in person, via telephone or from remote location. May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.

## **QUICK STATS**

based in 2011-12 data for Certificate in CIS- Technical Support

**Total Cost of Certificate** 

\$5,285

Note: Includes cost of tuition, books, fees & supplies based on minimum number of credits required to achieve the certificate as a full-time student

**Typical Cost of Books and Supplies** 

\$929

**On-time Graduation Rate** 

100%

Note: On-time graduation rate calculated for full-time students only. On-time graduation rate based on less than 10 students earning certificate in 2011-12. Many students complete certificate on a part-time basis.

**Job Placement Rate** 

## Not available

Note: Job placement rate based on less than 10 students earning certificate in 2011-12

## **Median Student Loan Amounts**

**Stafford Loan Median Loan Debt** 

\$0

**Private Alternative Median Loan Debt** 

\$C

Institution Median Loan Debt

\$0

Note: Median student loan amounts based on less than 10 students earning certificate